



Pit Farm Code of Conduct

All members, staff and volunteers agree to:

- a. Prioritise the well-being of all children and adults at risk at all times
- b. Treat all children and adults at risk fairly and with respect
- c. Be a positive role model. Act with integrity, even when no one is looking
- d. Help to create a safe and inclusive environment both on and off court
- e. Not behave in a rough or dangerous way, bully or the use of bad, racist or inappropriate language
- f. Report all allegations of abuse or poor practice to the club Welfare Officer
- g. Not use any sanctions that humiliate or harm a child or adult at risk
- h. Value and celebrate diversity and make all reasonable efforts to meet individual needs
- i. Keep clear boundaries between professional and personal life, including on social media
- j. Have the relevant consent from parents/carers, children and adults before taking or using photos and videos
- k. Refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory (e.g. handshake / high five)
- l. Refrain from smoking and consuming alcohol during club activities or coaching sessions
- m. Ensure roles and responsibilities are clearly outlined and everyone has the required information and training
- n. Avoid being alone with a child or adult at risk unless there are exceptional circumstances
- o. Refrain from transporting children or adults at risk, unless this is required as part of a club activity (e.g. away match) and there is another adult in the vehicle
- p. Not abuse, neglect, harm or discriminate against anyone; or act in a way that may be interpreted as such
- q. Not have a relationship with anyone under 18 for whom they are coaching or responsible for

- r. Not to have a relationship with anyone over 18 whilst continuing to coach or be responsible for them
- s. Not to use mobile phones or electronic devices in the changing areas

In addition, all adult members agree to:

- t. Be friendly, supportive and welcoming to other children and adults
- u. Play fairly and honestly
- v. Respect club staff, volunteers and Officials and accept their decisions
- w. Take care of your equipment and club property
- x. Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- y. Talk to the club Welfare Officer about any concerns or worries they have about themselves or others

All children agree to:

- a. Be friendly, supportive and welcoming to other children and adults
- b. Play fairly and honestly
- c. Respect club staff, volunteers and Officials and accept their decisions
- d. Behave, respect and listen to your coach. When managing challenging behavior a coach will:
 - give a first warning
 - follow up with a second warning
 - ask you to sit out for five minutes
 - send for the Head Coach
- e. Take care of your equipment and club property
- f. Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- g. Not use bad, inappropriate or racist language, including on social media
- h. Not bully, intimidate or harass anyone, including on social media

- i. Not smoke, drink alcohol or drugs of any kind on club premises or whilst representing the club at competitions or events
- j. Not to use mobile phones or electronic devices in the changing areas
- k. Talk to the club Welfare Officer about any concerns or worries they have about themselves or others

All parents/carers agree to:

- a. Positively reinforce your child and show an interest in their tennis
- b. Use appropriate language at all times
- c. Be realistic and supportive
- d. Never ridicule or admonish a child for making a mistake or losing a match
- e. Treat all children, adults, volunteers, coaches, officials and members of staff with respect
- f. Behave responsibly at the venue; do not embarrass your child
- g. Accept the official's decisions and do not go on court or interfere with matches
- h. Encourage your child to play by the rules, and teach them that they can only do their best
- i. Deliver and collect your child punctually from the venue
- j. Ensure your child has appropriate clothing for the weather conditions
- k. Ensure that your child understands their code of conduct
- l. Adhere to your venue's safeguarding policy, diversity and inclusion policy, rules and regulations
- m. Not to use mobile phones or electronic devices in the changing areas
- n. Provide emergency contact details and any relevant information about your child including medical history

This document was approved by the Committee on 1 October 2023 (with an amendment to the Junior section on 11 June). It will be reviewed every three years (or earlier if there is a change in national legislation).

Next Review due:

Date: 1 October 2029